

## **HOSPITALITY**

# ACT AS ONE



## **Challenges**

Concierge staff is met daily with the question "When will the next shuttle arrive." Not only this but getting in touch with drivers can prove unsafe and difficult. Customer satisfaction is always the highest priority and making sure shuttle drivers, maintenance teams and housekeeping is running efficiently, and management is kept entirely in the loop throughout the day can be a challenge without a communication suite that can withstand the problems met throughout the hospitality space.







#### Providing peace of mind and cohesion all-in-one

With team on the run, hospitality workers can tackle multiple department challenges all within one application.

#### **Shuttle Services**

Team on the run assists in allowing concierge and the shuttle drivers with a distraction free push-to-talk service. The reception has instant access to the driver's location and can communicate with them in real-time without leaving the application. The application just runs in the background so drivers can still use their GPS to navigate while having a clear line of communication with the front desk.

#### **House Keeping and Maintenance**

Housekeeping staff can leverage team on the run as a simplified communication tool allowing them a secure platform to seamlessly send pictures of damages, issues and even repair needs to maintenance staff. Through team on the run's My Business, maids can simply send over repair reports to management and maintenance staff alike to ensure a job is done efficiently and swiftly. Maintenance can communicate one-to-one or as a group with each other and management to effectively tackle problems in real-time and ensure the hotel is run up to customers standards.

### **Key Features**

- Messaging
- Push-To-Talk
- Dispatch Console
- My Business
- Geolocation
- Emergency Alerts



**Carrier Agnostic** 

3G, 4G, LTE, 5G, WIFI | Transitions between WIFI and Cellular connectivity. Team on the run works on iOS, Android, PC (Brower Based).





#### Ability to integrate with Property Management Systems (PMS)

Team on the run can fully synchronize with your PMS to enhance your digital footprint and help all avenues of your business function at a high level.



#### **Emergency Alerts**

The safety of employees is of utmost importance for an organization. Empowering employees with an application that offers a suite of emergency functionalities can help ease the mind, knowing you are only a push of a button away from sending an alert to management.