



AI-powered voice-to-text transcription in multiple languages

Enhance your voicemail services with real-time, multilingual voice transcription.



Improve voicemail accessibility and usability

Voicemail is widely used in both personal and professional communication. However, users are not always in a position to listen to audio, and language barriers can limit comprehension.

To meet these challenges, Streamwide introduces an **AI-powered voice-to-text transcription feature**, now available as part of its VMS solution. This feature automatically converts voicemail into written text, in the user's language, making communication more accessible, inclusive, and effective.



Why integrate voicemail transcription into your services?

AI-powered voice-to-text transcription brings a fresh layer of value to traditional voicemail. Designed for telecom operators, it transforms voice messages into clear written text, boosting accessibility, user convenience, and service modernization. For operators, it means new revenue streams, stronger customer loyalty, and a clear competitive edge in a crowded market.



Unlock new revenue streams with value-added services.



Build customer loyalty in a highly competitive market.



Differentiate with modern AI experiences your users expect.



Core features

AI-powered real-time voicemail transcription, readable anytime, anywhere

Multilingual support (English, French, Spanish, + more via Whisper/OpenAI)

Full coverage: fixed, mobile (Android, iOS, feature phones), SMB

Flexible delivery: SMS, email, or Visual Voicemail (VVM)

Admin and subscriber self-service web interfaces

Reporting tools for service monitoring and analytics



Operator benefits

Affordable, advanced AI – accurate transcription at a cost-effective price.

Stronger customer experience – users overcome noise, time, and language barriers.

Seamless deployment – easy integration into existing voicemail flows.

Market differentiation – stand out with unique, value-added features.

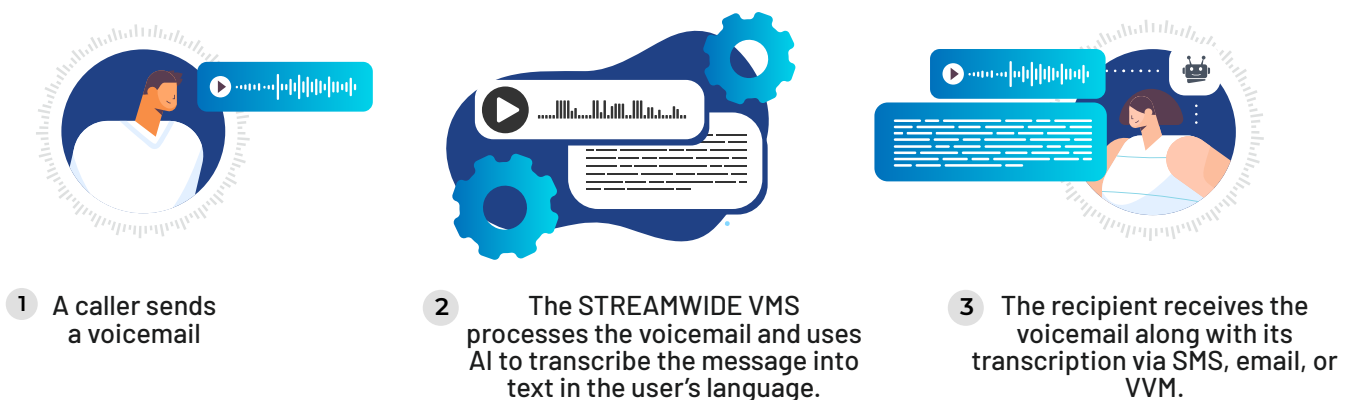
On-premise installation – Docker-based, no internet required.

Regulatory compliance – Secure, encrypted, GDPR-compliant.

How it works?

A seamless user experience

Thanks to its intuitive design and seamless integration, the transcription service fits naturally into the user's messaging experience. No additional steps are required. Everything happens automatically in the background, ensuring minimal friction and maximum efficiency.



Voice Message Transcription and Delivery Process

The solution is fully integrated into the existing VMS environment, ensuring a smooth experience for end users and minimal effort for operators.

Technology you can trust

Streamwide's transcription engine relies on advanced artificial intelligence and natural language processing technologies. It offers high accuracy across various accents and audio conditions. Additional languages can be added on demand to meet specific regional needs.

Flexible integration

Whether you are an existing VMS customer or considering a new deployment, the voice-to-text feature fits easily into your environment. It can be delivered as :

- A modular enhancement for current VMS deployments
- A built-in component of a new VMS setup

Deployment is possible on-premise mode, depending on your infrastructure and compliance requirements.



Why choose Streamwide?

A proven partner in communications innovation

With over 20 years of experience in secure, real-time voice and messaging technologies, Streamwide supports telecom operators in delivering high-value, future-ready services. Our solutions are robust, scalable, and tailored to the needs of both professional and everyday communication scenarios.

Want to learn more?

Request a demo or talk to our team:

✉ info@streamwide.com

🌐 www.streamwide.com