

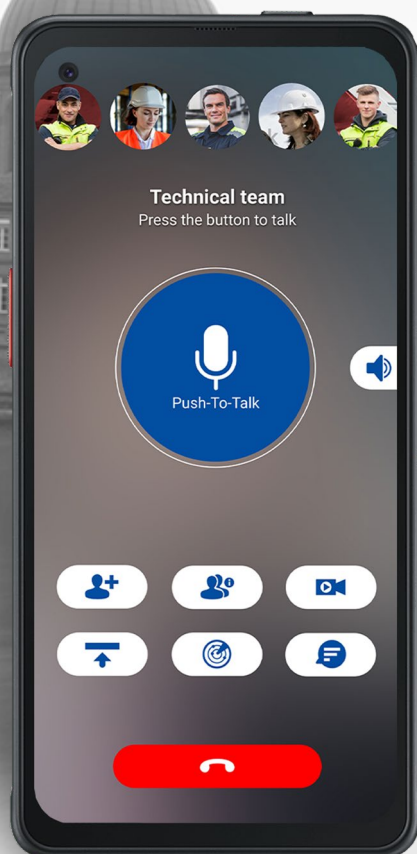
Toulouse Métropole – Use case

# Team on the run: a lever for operational efficiency at Toulouse Métropole within the Hi5 5G project.

## Context: Modernizing operational management with Team on the run, as part of the Hi5 project

As part of the **Hi5** project, Toulouse Métropole committed to deploying a private 5G network aimed at modernizing infrastructures and improving services for citizens. This network serves as a technological foundation for a new generation of operational tools, with **Team on the run** being an integral part.

Faced with the growing complexity of urban management—mobility, security, risk management, interdepartmental coordination—**Toulouse Métropole** chose a **sovereign, secure, all-in-one solution** to enhance the responsiveness of its teams and ensure more efficient public service.





## Objectives

- Facilitate **coordination between operational services**: roadways, sanitation, municipal police, transportation, events, etc.
- Enable **instant, secure, and targeted communication** between field agents and coordination units.
- Optimize **emergency management** (crises, major risks) with a reliable alert system, critical communications, and real-time video streaming.
- Provide **centralized field visibility** through team geolocation, dispatch console, lone worker protection alerts (LWP/DATI), and incident reporting.
- Accelerate **decision-making** by digitizing reporting, intervention, and feedback processes.



## Observed results

- **Improved cross-department coordination** in the field, with fluid and contextualized information sharing.
- **Reduced response times** to incidents and smoother management of events or emergencies.
- **Streamlined field data reporting**, enabling real-time insights for decision-makers.
- **A resilient infrastructure** supported by private 5G network to ensure service continuity even in critical conditions.

**Team on the run** has become a key lever for coordinated operations across the territory. It is an agile, sovereign, and indispensable tool for a modern metropolis.



## Testimonial: A revolution for public services

*«Thanks to the Team on the run solution, deployed on the sovereign Hi5 5G network, we now have modern, efficient, and resilient communication tools that optimize city operations and allow us to better support our citizens.»*

**Thomas Prost, Hi5 Project Manager, Toulouse Métropole**

## Team on the run, at the heart of a connected and resilient city

The experience of **Toulouse Métropole** with **Team on the run** highlights the pivotal role of an all-in-one solution in transforming field operations management. Beyond critical communication, **Team on the run** provides a concrete response to the challenges of coordination, responsiveness, and performance in metropolitan services. Thanks to its flexibility and scalability, the solution supports Toulouse in its modernization and equips it to tackle the operational challenges of a smart, connected city.