team
on mission

Advanced
Telephony System

STREAMWIDE

New generation application to address your challenges!

Organizations' Challenges

Telephony system is expensive and not easy to maintain

Hardware, infrastructure and maintenance costs of a local telephone network either wired or wireless are relatively high, organizations have to pay big amounts of money to install and to maintain their traditional telephony system. Moreover, it's a complicated technology that needs cabling, specific antenna and more.

Telephony system is becoming obsolete

Fixed phones and DECT devices are becoming obsolete with the limited features they offer and the short range for DECT phones. It allows only voice communications, there is no video calls, private and group conversations (instant messaging), multimedia exchanges (sharing files, audio, video), etc., without forgetting that the use of old technologies can harm the company's image.

COVID sanitary crisis shown that companies need more modern and flexible solutions

Due to the COVID-19 pandemic, health safety measures imposed by governments, such as stay-at-home orders and community quarantine protocols, organizations realized that they need mobile and more flexible tools to deal with crisis and to enable their teams to work remotely during the lockdown.

TOM Advanced Telephony System
Everything you need in one platform!

We help organizations virtualizing fixed lines with smartphones and replacing their old and limited telephony devices with a new generation and secure communication application that offers a wide range of possibilities to meet operational, innovation and mobility needs. We help you increase responsiveness and reduce costs by enabling your employees to communicate over IP from anywhere, at any time and from any device.

TOM Advanced Telephony System allows you:

Centralize your work and improve performance

Team on misson provides your employees with a full set of features to help them better coordinate their actions: Push-to-Talk, Advanced Telephony, Multimedia Conversations, VoIP and Video calls, automated processes, Geolocation, Alerts, and more. It centralizes all your communications on one device and one platform, your employees will work efficiently using an all-in-one solution instead of managing several tools.

Moreover, adopting new technology offering more possibilities, helps you improve your quality of service and increase productivity.

Increase responsiveness and make remote work a success

Team on mission Advanced Telephony System helps you increase team members responsiveness by virtualizing employees' fixed phones with a smartphone allowing them communicate over IP, at any time and from anywhere. It allows also for a rapid set up of a remote working environment for the whole organization.

Reduce costs while deploying a modern solution

With **team on mission** Advanced Telephony System, you can reduce hardware and maintenance costs by replacing your fixed phones with an advanced telephony application available on mobile. You will not have to install a fixed phone for each employee, to pay for cables (fixed phone) or for frequencies (DECT phone), team members will collaborate with colleagues and communicate with external contacts using a unique platform.

Protect your data

Team on mission is a business application with advanced encrypted communication (voice, video, file sharing) and high security protocols, which prevent security vulnerabilities and protect our customers' data privacy. With team on mission your data is processed and stored at your own facilities.

Your organization can/ work remotely efficiently in a legally safe and secure work tools.
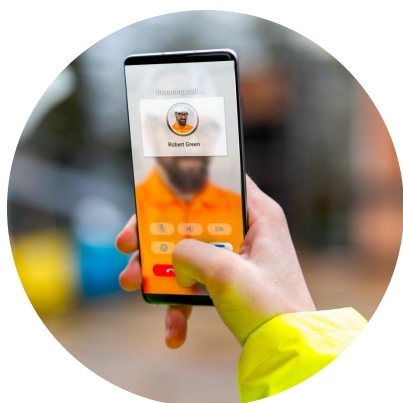
Far Better than DECT

DECT

Obsolete Technology: (+25 years) (stop selling of frequencies in some countries), limited features & low security level.

Expensive : radio frequencies, communication costs, base station, maintenance

Short range : 40 m (indoor), 300 m (Outdoor)

Interoperability: Only with other DECT manufacturers

VS

Team on misson

New generation app: wide range of features, intuitive, better user experience, high security level.

Not expensive: VoIP communication over Wi-Fi and/or 3G/4G/5G, easy deployment

Unlimited range: No distance limit, even across countries

Interoperability: with a wide range of devices & accessories.

Better user experience than Desk Phones

Desk Phone

Old Technology with limited features: analog & digital phones will disappear in some countries.

Mobility limitation: Desk bound – Work from home become more complicated.

Expensive: communication costs, maintenance of legacy system.

VS

Team on mission

New generation app wide range of features (Voice, Video, messaging and more) intuitive app, better user experience, high security level.

Mobility : Remote working Anytime, Anywhere, Any device.

Not expensive: communication over IP (Wi-Fi/3G/4G/5G).

TOM Advanced Telephony System Features

Module	Feature	What it is	What it does
ADVANCED TELEPHONY SYSTEM FEATURES	**Contact Management**	Integrate Mobile contact list into TOM application.	A user will be able to select an external contact when using TOM dialer to make a call out.
	Company Directory	Administrated directory that includes all the company employees/members contacts. It includes details such as: First & last name; Job title, email address, operational status, on duty/off duty status.	It allows users to easily find the right person using the search bar. Users can also identify who is on duty, who is present on the field or who already finished his mission for example thanks to operational status.
	Call in via PBX	Receive external calls via PBX.	Users can receive external calls directly on their TOM app. When an external person calls the phone number of the user, the call will be handled on TOM.
	Calling line identity presentation	Display the external calling phone number to the called TOM user if available.	The TOM user can see the phone number of the external caller on team on mission app.
	Call out via PBX	Call external users via PBX from TOM.	Users can call external phone number/external contact directly from TOM.
	Call out via PBX to local short number	Call external short numbers Via PBX, example 232 or 11.	The user can reach external people or service using short numbers.
	Call out with tone dialer (# , *)	Access the tone dialer during a call.	It allows users to interact with a called voice server. The user can display/hide the tone dialer during a call.
	Call transfer within TOM	Transfer a received call to another TOM user.	When a user receives a call, he will be able to transfer it to another TOM user.
	Call on hold	Put an external call in or call out on hold – mute Voice for the caller and the receiver.	The user can put an external call on hold to answer another call or to ask question to a colleague for example.
	Call waiting	Signal to the TOM user an incoming external call while already engaged in a call.	The TOM user receives a Call Waiting notification when an external person calls him while he is engaged in another call.
	Automatic call forward profile list	Forward incoming calls based on calling number (denial list or always allowed list).	An admin or a user, can configure and activate unconditional call forward based on calling number (denial list or always allowed list).

Module	Feature	What it is	What it does
ADVANCED TELEPHONY SYSTEM FEATURES	**Call transfer to external phone number**	Transfer a received call to another external phone number.	When a user receives a call, he will be able to transfer it to an external contact (external phone number).
	Call forward to external phone number via PBX	Forward all the incoming calls, not answered- busy- not reachable calls to another phone number or to voicemail.	A user can forward all the incoming calls received on his mobile to another colleague when he is in holidays or to a voicemail server for exp.
	Anonymous call out	Mask name, alias, phone number when calling out external phone numbers.	A user can use his mobile to contact an external person and his phone number will not be displayed to the receiver.
	Display calling app option	Display TOM app as a call option when a user clicks on a phone number in a web page or in received messages.	It allows users to call a phone number found on a web page or received by message, directly via TOM app.
	Last number redial	Automatically redial the last called phone number.	a user can reach the last number he/she called previously when he/she opens a dialer and press on call green icon.
	Merge calls (two 1to1 calls)	Merge a first ongoing 1to1 call with a new 1to1 call.	During a first 1to1 call, the user can start a second 1to1 call then merge both calls into a conference with 3 users.
	Voice mail with notification	Leave an audio message in the voicemail.	When the caller cannot reach a user, he can leave a message in his voicemail.

Other features to answer your organization's communication & collaboration requirements

Module	Features	What it does
MESSAGING	**Instant Messaging**	It allows users to use a secure virtual chatroom to exchange messages.
	Whiteboard	It allows team members to share in real-time a virtual canvas where they can brainstorm, write, or draw interactively.
VoIP & PTT	**Push-to-Talk (PTT)**	Users can use their phones as walkie-talkies with unlimited range.
	VoIP Calls	It allows users to have voice calls with clear voice quality from their mobiles or laptop using any internet connection.
	Call Conferencing	It allows a group of users (3 or more) to connect into a single VoIP call, not having to wait until the floor is available.
VIDEO	**Screen sharing**	Allows users to stream their computer's screen to others in real-time.
	Video Calls	It allows users to see each other as they hold a VoIP call.
	Video Conferencing	It allows users to hold face-to-face meetings (video & audio) without having to move to a single location together.
	Video Streaming	allows users to broadcast live videos (with no audio) and to share them in real-time with control center, supervisor or other users.
GEOLOCATION	**Geolocation**	It allows users/dispatcher to locate on map the real-time location of other team members.