

A man and a woman in business attire are looking at a tablet and a smartphone. The woman is holding the tablet, and the man is holding the smartphone. They are both smiling and looking at the devices. The background is a solid blue color.

 team  
on the run

ACT AS ONE

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 STREAMWIDE

# TURN YOUR SMARTPHONE INTO THE ALL-IN-ONE COMMUNICATIONS, COLLABORATION AND PROCESS MANAGEMENT APP.



## Improve coordination with instant team communications

Always be in contact with your teams, whether at the desk or on the go.

**Team on the run** allows for real-time exchanges thus improving team coordination and performance.



## Collaborate from anywhere via a secure virtual workplace

Employees will have a less disruptive and more secure virtual space in which to communicate, centralize information and keep projects on schedule. The organization will finally Act as One.

End-users can invite external participants to join meetings through the "guest" feature and collaborate within the same platform.



## Exchange sensitive Information in a secure way

**Team on the run** is a communication platform, with high security standards that allows businesses to run smoothly, from the HQ or dispersed locations, without putting the organization's data at risk.

In addition, with **Team on the run**, our customers' data are always stored on servers located within their own jurisdiction, making them subject only to their local privacy laws.



## Increase efficiency thanks to the digital and automated processes

**My Business** allows for replacing and automating your existing paper-based workflows, speed up approvals and enhances overall efficiency in your business processes. Forms and workflows can be easily created with intelligent widgets and distributed to the workforce instantly, allowing for agile and continuously improving processes.



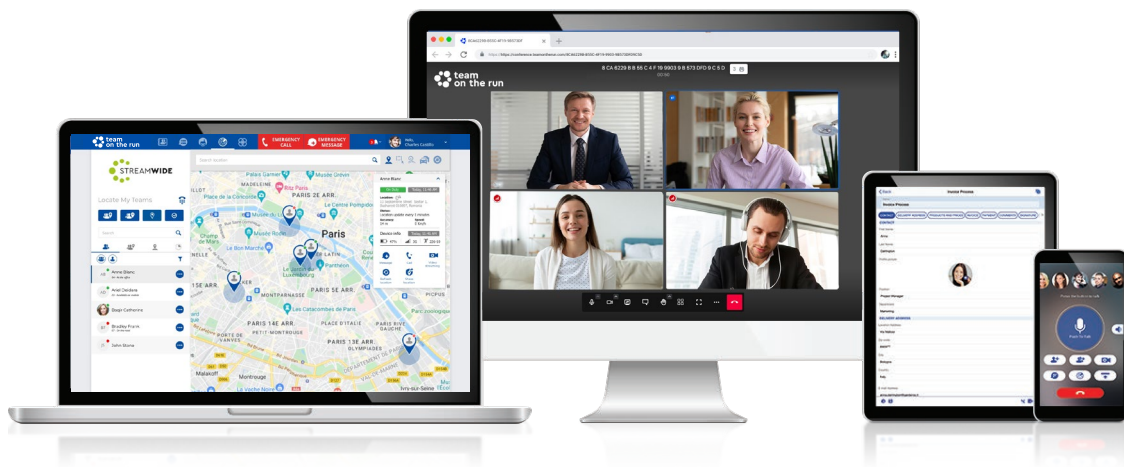
# Team on the run,

## The all-in-one solution that makes your teams ACT AS ONE

**Team on the run** is a comprehensive all-in-one business-critical communication solution that promotes global teams' remote collaboration, drives digital transformation, provides scalability in order to adapt to the size of your organization, and is flexible enough to adjust to your specific business needs.

### Key Benefits:

- Connect teams instantly, no matter where they are.
- Exchange sensitive information securely and easily in real-time.
- Separate private and public communications.
- Directory at a glance with push updates.
- Processes run on a communications platform.
- Monitor your field teams in real-time.
- Structure your teams for instant, efficient departmental and group communications.
- Outstanding user experience boosting employee engagement and efficiency.
- Ease of deployment without heavy investment.



### Advanced features and services to increase performance.

- Private and group communications
- Push-to-Talk, Data, Video
- Video conference, Audioconference
- Screen sharing, Whiteboard
- Business Process Management
- Digital crisis briefcase

- Advanced Telephony System (Via PBX)
- Geolocation/ Geofencing
- Alert System & LWP
- Integration via API and SDK
- Field Service Management (FSM)
- Patrol route configuration
- And more...

# Improve operational efficiency & simplify task execution



**Digitize your business processes to increase productivity:** thanks to **My Business**, you can simplify task execution, improve responsiveness and increase performance. **My Business** helps you dematerialize all your business processes so they can be accessed anytime (even offline), and from any device (Smartphone, tablet or PC).



**Improve efficiency with automated processes:** process automation helps your teams work efficiently. During each mission the digital process to be followed is engaged and completed with requested instructions. Once completed, the processes will be delivered instantly to the designated contact. In addition, detailed reporting, with just a few clicks, gives managers a better overview of the activity and helps them implement improvement actions.



**IoT integration for a better responsiveness:**

**Team on the run** makes it possible to prevent issues by integrating IoT platforms in order to optimize operations management and it helps you detect issues and intervene faster.

# Protect your employees, your data and your infrastructure.



With **team on the run**, team members are protected even if working alone or in isolated areas thanks to the Emergency Alert System and LWP (Lone Worker Protection) functions. Teams can quickly report an emergency and specify the severity level so you can intervene appropriately at the right time.



**Team on the run** allows you to exchange sensitive information in a secure and controlled way using a Smartphone. Your data will be processed and stored in Europe (European and rest-of-the-world customers) or in the US (American customers), within your own jurisdiction, making it subject only to your local privacy and data protection laws.



The alert system, patrol routes, video streaming, geofencing and other features are also available to help you protect your infrastructure.

# Other benefits

## Service API

With our service API, **team on the run** is able to integrate with 3rd party systems, the platform can be expanded to adapt to different customers' operational logics and generate additional value and revenue by connecting to people, process, place and technology. The service API allows an Internet-of-Things (IoT) platform to connect to **team on the run** by sending alarm messages and triggering **My Business** workflows that enable fully automated processes and workflows based on input from an unlimited number of sensors in the field, in situations such as contamination preemption to real-time leakage detection, intrusion prevention and temperature control, to give just a few examples.

## Flexibility for a remote workforce

**Team on the run** can provide an instant enterprise "Communication and Collaboration" solution with company directory, easy to set up user groups, multimedia functions and geolocation tracking. A global workforce may not be desk bound and not all staff have email (construction workers, maintenance team, service staff). **Team on the run** can link all your coworkers up, enable a sense of belonging to the company, increase productivity, and establish channels for the management to communicate with all staff and does not leave anyone out of the communication loop.



## Dispatch Management

**Team on the run** WebChat offers all the convenience of the mobile app on a web browser interface for users who prefer to work from laptop or desktop. The WebChat interface is also a comprehensive dispatching platform. Dispatchers can check the location of any user, or group of users, through a simple user interface; as well as monitor data such as location history, speed, or time spent idle. Using our powerful Web RTC-based platform, a dispatcher can monitor multiple groups or channels of users and communicate with them via PTT, two way VoIP or instant message. **Team on the run** also provides the ability for dispatchers to send files or even location data - which can help team members stay on track and avoid wasting valuable time searching for information or addresses.

## Increase responsiveness by integrating TOTR Advanced Telephony System

**Team on the run Advanced Telephony System** allows you to virtualize your fixed phone system and replace all other devices such as DECT phones with a single app thus helping you to increase productivity and to have a better coordination based on a wider range of functionalities, all available on the same platform.



# FIELD CASES



## Utilities

Utility companies work in some of the most demanding environments, that's why providing a solution that doesn't crack under pressure is key. With the **team on the run** emergency alerts, digital crisis briefcase, advanced communication features, interoperability with LMR radios, and task management, you can ensure that work flows stay clear and concise under any condition



## Healthcare

**Team on the run** application is HIPAA Compliant, offering a secure, and reliable critical communication, messaging, emergency alerts and digital process management.

With **Team on the run**, at home nurses can now show proof through the My Business clock-in/out widget (EUV Compliant).

Emergency team can share video streaming from the field with the medical staff to save lives.



## Facility Management

The demand for performance and manpower efficiencies with limited resources has been a challenge for Facility Management. With **team on the run**, automated digital workflow, patrol route and communication collaboration capabilities enable the field teams to operate more efficiently. An efficient and reliable communication system is essential to coordinate all activities seamlessly, digital forms can be updated in real-time, the business operations process can be carried out uninterrupted on- and off line. Our live operations range from property management of commercial buildings in world cities to airports, factories and warehouses.



## Fleet Management

**Team on the run** aligns perfectly in the transportation space allowing both drivers and dispatchers seamless contact with one another via PTT, channels, and geolocation tracking for drivers.



## Smart City - Kigali

Using the **team on the run** solution, the Rwandan Ministry of Innovation and ICT, the city of Kigali, the French consulting firm TACTIS and STREAMWIDE, have been working on improving the sustainability of the city of Kigali by establishing an ambitious digital project: an innovative citizens' platform which is coupled with a network of sensors for monitoring air quality.

With the **team on the run** solution, STREAMWIDE allows Kigali's city hall to better handle citizens demands/claims through its mobile workforce (cleaners, gardeners, road maintenance, etc.).



FIELDS  
PROTECTIVE  
SERVICES, LLC.

## Field Protective Services

A supervisor had no way of knowing if the security guards were doing their patrol routine and checking each site every hour throughout their work shift. There was no PTT solution in place, just simple text messaging.

**Team on the run** delivered value to the customer by offering the **My Rules package** utilizing NFC checkpoints for each site. We set up a patrol route with 10 sites total that would have to be tagged by the security guard's device to show the supervisor that they had actually visited the site. The supervisor is now notified if they miss a site, do not check every site every hour or do not complete the patrol properly. Also, the PTT (especially the PTT channels) is of great help in organizing the communication flow by team.



## Energy Company in Europe

**Team on the run** enabled a customer in the utilities sector to digitize and centralize all their crisis management processes, such as information related to the different sites, managers, emergency plans, list of contacts, etc.

**Team on the run** allowed our customer to transform its traditional crisis briefcase into a digital one. For example, in a crisis involving a fire or flood that affects a site in a specific region, the crisis management team can use their mobiles to access all the relevant processes and information, such as what they should do and which persons they should contact, as well as the site map and the emergency plan, etc. Additionally, employees can access information anytime, anywhere, and from any device instead of searching through paper files related to crisis management.

### Key benefits for the customer:

- Efficient crisis management
- Improved coordination and responsiveness
- Better follow up and reporting



## Fleet Management -GVC Bus LTD

GVC Bus Company used to have 2-way radios that were having connectivity issues and were only used for PTT. We offered **team on the run** as a Push-to-Talk (PTT) over LTE solution to provide cellular connectivity and rugged devices that had a dedicated PTT button on the side of the phone to keep communication simple for the driver.

- Drivers answer calls from dispatchers by using the PTT hard button of the device.
- Advanced Mode Setup so drivers can only communicate with their assigned dispatcher.
- My Business for a "bus repair form" instead of drivers filling out a paper form.



## A wide range of compatible devices and accessories.



**Smartphones, tablets and budget phones**



**Accessories** (headsets, portable speakers, hands-free kits, etc.)



**Rugged and ATEX devices** (smartphones, beacons, etc.)



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